

SOLIHULL HEALTH & WELLBEING BOARD - 10 March 2020

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10 MARCH 2020

Present: Councillor K Grinsell – Cabinet Member for Adult Social Care and Health
Councillor K Meeson – Cabinet Member for Children, Education & Skills
Jenny Wood – Director for Adult Care & Support
Ruth Tennant – Director of Public Health
Louise Rees – Director of Children's Services and Skills
Paul Jennings – Birmingham and Solihull CCG
Gianjeet Hunjan – Birmingham and Solihull Mental Health Foundation Trust
Lisa Stalley-Green – University Hospitals Birmingham
Chris Warne – Healthwatch
Jacque Nicholls – Schools Strategic Accountability Board
Chief Superintendent Lee Wharmby – West Midlands Police
Fiona Hughes – Solihull Community Housing
Anne Hastings – Voluntary Sector Representative
Councillor Brain – Opposition Spokesperson
Councillor Dr Sexton – Opposition Spokesperson
Denise Milnes – Senior Public Health Specialist

Officers: Susan Dale - Assistant Director (Adult Social Services)
Mike Strauss - Head of Service Care and Support
Joseph Bright – Democratic Services Officer

1. APOLOGIES

Louise Minter, Strategic Accountability Board (Substitute – Jacque Nicholls, Vice-Chair of SAB).

Dr Peter Ingham, Birmingham and Solihull CCG

James Voller – Voluntary Sector representative

Ruth Tennant, Director of Public Health and Chief Superintendent Wharmby attended from 3pm, due to clash of meetings.

2. DECLARATIONS OF INTEREST

There were no declarations of interest.

3. QUESTIONS AND DEPUTATIONS

There were no questions or deputations.

4. MINUTES

The Board received the minutes of the previous meeting held on 14th January 2020.

RESOLVED

That the minutes of the meeting held on 14th January 2020 be confirmed as a correct record.

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As a matter arising, Councillor K Grinsell reminded Members of the development session scheduled on 6th April, from 9:30 to 11:15am at the Civic Suite. Denise Milnes provided an overview of the proposals for the development session, which included the following:

- There was a current focus on 'how do we shape our business to be more effective' with a view to developing a rolling 12 month forward plan.
- A questionnaire will be sent to Board members in advance, to inform the session.
- The session would focus on moving on from strategy development to delivery and how to achieve outcomes.
- The session will consider delivery, impact, engagement, integration, redesign and member roles alongside agenda setting and reporting.

Councillor K Grinsell thanked Denise for the update and encouraged all Board Members to complete the questionnaire prior to the development session.

5. CORONAVIRUS UPDATE

Ruth Tennant provided an update on the coronavirus, where she raised the following points:

- Within the country the number of cases were rising. Cases had been identified within the West Midlands region.
- It was anticipated that cases would be identified with the Borough and Public Health, the NHS and its partners were prepared for this.
- The Government had released a national action plan last week, which identified a number of phases for the Governments response to the virus. The first phase focused on containment – identifying cases and advising self-isolation where appropriate, to contain the spread of the virus.
- A national programme had been put in place by the NHS to test people quickly. Public Health England followed up all cases where people tested positive, to ensure they took appropriate steps. Ruth Tennant emphasised the volume of work undertaken by NHS colleagues and the Board requested that it be put on record they recognised this.
- Ruth Tennant explained how the NHS, Public Health and Partners were focusing on elderly people, especially those with underlying conditions, in order to protect the most vulnerable.
- Ruth Tennant explained how they were closely monitoring trends to identify when to take further steps, such as advising social distancing. She detailed how they were following the recommendations of the Chief Medical Officer. Ruth Tennant also explained how Partners were working together to ensure business continuity in case staff may be unable to attend work.

Councillor Dr Sexton questioned the Adult Social Care workforce, especially private sector care workers on zero hour contracts. She noted these care workers may face the prospect of not being paid if they were unable to work – she questioned how such circumstances could be mitigated.

Jenny Wood detailed how they were working with a number of private sector providers, to ensure the best arrangements were put in place. She also detailed how they would take into account any updates in national guidance.

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Anne Hastings explained how she had been advised of cases where elderly people were refusing care workers access to their properties, due to fears over the coronavirus – she emphasised the need to escalate such cases appropriately. Jenny Wood confirmed they were considering such cases as part of the continuity planning.

RESOLVED

The Health and Wellbeing Board noted the update on the coronavirus.

6. CHILDREN'S HEALTH AND WELLBEING PARTNERSHIP BOARDS UPDATE

Louise Rees introduced the report, which updated the Board on a range of Children's and Young People workstream groups. She also informed Members how proposals were being developed to consider how partners could be brought together in a wide ranging Children's Strategic Partnership, reporting through Solihull Together to the Health and Wellbeing Board to allow further oversight. Further proposals were to be considered at the Board in due course.

Denise Milnes detailed how the report updated the Board on the following workstream groups:

- Health Child Programme Board (0-19 years)
- Health and Wellbeing in Schools Group
- Corporate Parenting Board
- SEND Partnership Board
- Children and Young People Emotional Wellbeing and Mental Health Local Transformation Plan Partnership Group

In regards to the Healthy Child Programme Service, Denise Milnes highlighted the following points:

- The Health Child Programme Board was the key contract management platform for the Health Child Programme Service – this contract incorporated Visiting, School Nursing, Infant Feeding and the Family Nurse Partnership programme.
- Achievements for the provider including an 'Outstanding' grading in a CQC assessment, as well as being awarded UNICEF Gold Baby Friendly accreditation.
- Challenges included that health visiting caseloads were higher than the national guidance and it was emphasised this reflected the national picture.
- As part of the future plans, extending the age eligibility for the Family Nurse Partnership offer from 19 to 21 years for Care Leavers was currently being explored.

Jacque Nicholls emphasised the importance of effective communication with Schools – including the Ages and Stages Questionnaire (ASQ) results and the health screening questionnaire for Year 6. She detailed how parents had raised queries with Schools about this, however the Schools had not had sight of any correspondence. Denise Milnes responded that the ASQ results were very close to being shared at age 4 and the age 2 results would follow soon afterwards.

For the Health and Wellbeing in School Group, Denise Milnes raised the following points:

- The focus of this Group was sharing and reviewing information, data and intelligence regarding the health of school age children – examples included

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the Health Related Behaviour Questionnaire (HRBQ) and the Joint Strategic Needs Assessment (JSNA) and The Lancaster Model screening tool (TLM).

- Denise Milnes detailed how they were establishing a Task and Finish Group with Head teachers and the School Nursing Service for the TLM, to look at effective communication for this screening tool with Schools.
- As part of the future plans, this group will host the Solihull co-ordinated group for the new Mental Health Team in Schools programme.

Councillor K Grinsell flagged up the Healthy School programme and noted that not all Schools had engaged in this – she queried what steps would be taken to encourage further take up with Schools, as well as consider any barriers. Jacque Nicholls detailed how the Healthy School programme was now being overseen by the Schools Strategic Accountability Board, which provided the opportunity to disseminate information about the programme via their collaborative and support uptake.

Councillor Dr Sexton raised the issue of mental health and expressed her concerns that discussions at the Board may not reflect the experiences of parents and pupils throughout the Borough. She queried how they got feedback from parents, to ensure ideas and policies translated into experience.

Councillor Dr Sexton detailed how Schools may designate a lead for mental health matters; however it may not be a senior leader within the School. She expressed her concerns that, as a result, mental health leads may not feed into the development of School policies.

Louise Rees detailed how the new Ofsted framework encouraged a broader view of Schools beyond attainment and academic process, to take a holistic view of children and young people and take mental health related matters into account.

Jacque Nicholls highlighted the Smile project, adopted by a number of Schools within the Borough, which supported the emotional health and wellbeing of the whole School community. It was noted it was based on the NHS 5 ways to wellbeing. Jacque Nicholls detailed how the LA and Schools had adopted an SEND Inclusion Charter and queried whether a similar approach could be adopted for mental health, to make it clear what support was available for parents and pupils.

RESOLVED

The Health and Wellbeing Board:

- (i) Noted the report from each of the workstream groups, receiving further reports as required, to ensure the Board members are fully updated with the achievements, challenges and future plans for children's health and wellbeing issues in the Borough.
- (ii) Noted the early stages of work to consider the establishment of a Children's Strategic Partnership to give oversight and governance to the wider children's services agenda

7. SUPPORT INTO EMPLOYMENT FOR PEOPLE WITH LEARNING DISABILITIES

Susan Dale introduced the report, which outlined the work that had been progressing to support people with a learning disability access sustainable employment, emphasising the positive impact this had upon peoples wellbeing and self-esteem. Susan Dale detailed how partnership work was critical to the delivery of the work streams identified within the report, both within the Council and with external partners.

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Mike Strauss took the Board through these work streams, delivered by Adult Care and Support, Public Health and various other partners. He emphasised the positive impact of a more inclusive approach to employment and recruitment generally, encompassing other groups, such as care leavers, as well.

Mike Strauss detailed how a multi-agency programme had been established, to increase the number of employment opportunities. He explained that, central to this, was the development of the Supported Employment Strategy Group (SESG), established in April 2019, to drive improvements.

Mike Strauss detailed how they were engaging with local businesses, to encourage more Disability Confident employers. He also explained how, as a major local employer, the Local Authority, they looking at ways of providing further employment opportunities, focusing on approaches to recruitment, as well as support to staff and managers. It was noted an Assistant Director was no leading on this.

Going forward, Mike Strauss detailed how Adult Care and Support was aspiring to achieve top quartile performance around the nationally reported indicator, ASCOF 1E (the number of people with a Learning Disability in receipt of Adult Social Care support in paid employment).

Board Members raised the following queries and observations:

- Jacque Nicholls queried the on-going training and support in place for potential employers, emphasising that they may be apprehensive of supporting vulnerable groups, particularly if they could face challenging situations.
- Mike Strauss agreed they needed to engage further with local businesses, to ensure they had the confidence to engage with vulnerable groups. He highlighted the example of Idea for All (IfA), a new service provider in Solihull, who were working with local businesses to support people with disabilities and mental health needs into sustainable paid employment. Mike Strauss also detailed how they, as a Council, were considering what resources were required to prepare managers and teams to engage with and support vulnerable groups. He emphasised how this represented a cultural change and they were wishing to establish examples of successful cases, to ensure employees recognised the potential benefits.
- Gianjeet Hunjan emphasised the need for a person-centred approach and queried what processes were in place to gain feedback and an understanding of peoples' experiences, following support and employment.
- Mike Strauss agreed the need to work with people and not make assumptions about what they may want or need. He detailed the role of Experts by Experience, an independent organisation that engaged with people with Learning Disabilities and their families, to gain 'lived' experiences and perspectives. Mike Strauss also explained the need to address any fears individuals may have about engaging in potential employment, particularly anxieties about the possible impact if could have upon the benefits and existing support they may receive.

RESOLVED

The Health and Wellbeing noted the contents of the report and recommended that work is continued across Adult Care & Support (ACS), Public Health and other relevant areas to continue to support people with a learning disability into sustained employment.

8. BIRMINGHAM AND SOLIHULL INTEGRATED CARE SYSTEM - UPDATE

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Paul Jennings presented the report, providing the Board an overview of the Birmingham and Solihull Integrated Care System, as well as a review of the workstream areas that have been commissioned across the Sustainability Transformation Partnership.

Paul Jennings also explained how the NHS Operational planning and contracting guidance 2020/21 required the introduction of 'systems by default' by April – he detailed the work undertaken by partners across Birmingham and Solihull to ensure readiness for this.

Paul Jennings also noted how, as part of the Sustainability Transformation Partnership, they were focusing on a whole life course approach. He updated the Board on the following the life course priorities:

- Integrated model of vaccination and immunisation
- Digital first access to urgent care
- Early intervention to support older people

The Board was also informed that, for the Integrated Care System Workstreams, the CCG was looking to establish system-wide governance arrangements, to ensure effective decision making and accountability – Paul Jennings detailed how they were looking to recruit and appoint an independent chair for this.

RESOLVED

The Health and Wellbeing Board noted the Birmingham and Solihull Integrated Care System update.

9. SMOKEFREE GENERATION

The Board agreed to defer this item to the next meeting.

10. HEALTHWATCH SOLIHULL - UPDATE

Chris Warne introduced the report, updating the Board on Healthwatch's key areas of work during 2019/2020. He detailed how, as a group, they were keen to work with the Health and Wellbeing Board as closely as possible – he explained that they had aligned their priorities with those of the Board.

Chris Warne detailed how Healthwatch were conscious of identifying examples of good practice and celebrating it. He also explained how they were keen on representing the interests of Solihull, to ensure local residents' views were considered. Chris Warne detailed how they looked to maintain good relations with local organisations, such as the CCG and UHB, who looked to act upon the recommendations made by Healthwatch. He also welcomed that Healthwatch had achieved effective engagement with residents in the North of the Borough and he noted they had their office situated there. Chris Warne explained the on-going engagement they had with the Meriden MP and detailed how they would welcome opportunities to engage with the Solihull MP.

Members raised the following queries and observations:

- Lisa Stalley-Green emphasised how UHB welcomed the non-critical advocacy approach adopted by Healthwatch. She detailed how they were keen to hear residents' experiences, to ensure services were designed to meet the needs of

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patients, rather than staff. She agreed the recommendations from Healthwatch had help ensure services were more accessible for patients.

- Jenny Wood also welcomed the work of Healthwatch, emphasising how it provided valuable feedback. She detailed how they were working with partners, to ensure the delivery of the Carers Strategy took into account the recommendations raised by Healthwatch in respect of the experiences of carers.
- Councillor Dr Sexton highlighted the case studies identified within the report – she queried whether, if any such studies indicated potential underlying issues, these would be investigated. Chris Warne confirmed they did investigate individual cases; however they also focused upon gaining intelligence, to inform their work and examine wider issues.

RESOLVED

The Health and Wellbeing Board noted the update report from Healthwatch Solihull.

11. REPORT FOR INFORMATION - BETTER CARE FUND (BCF) - QUARTER 3 UPDATE

The Board noted the Better Care Fund (BCF) Quarter 3 update for information.

End time of meeting: 4:05pm