

SOLIHULL HEALTH & WELLBEING BOARD - 8 November 2022

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8 NOVEMBER 2022

Present: Councillors: K Grinsell (Chair), Stalley-Green, Campbell, L Edwards, Cave, Minter, Parnell, F Hughes, S Ashraf MBE and M Carthew

Officers:

Apologies: Councillors: Melbourne, M Gough, Tennant, J Wood, Hastings and Khanna

238. APOLOGIES

The following Board Members submitted their apologies:

- Cllr M Gough – Cabinet Member for Children, Education & Skills
- Anne Hastings – Voluntary and Community Sector representative
- Dr Sunaina Khanna – Solihull Primary Care Network David Melbourne – BSOL ICS
- Ruth Tennant, Director of Public Health – Neeraj Malhotra (Deputy Director of Public Health) substitute
- Jenny Wood, Director for Adult Social Services – Lizzie Edwards (Assistant Director for Adult Social Services) substitute

239. DECLARATIONS OF INTEREST

There were no declarations of interest.

240. QUESTIONS AND DEPUTATIONS

There were no questions or deputations.

241. MINUTES

The minutes of the previous meeting held on 27th September 2022 were submitted.

RESOLVED

That the minutes of the meeting held on 27th September 2022 be approved as a correct record.

242. SOLIHULL'S RESPONSE TO THE COST-OF-LIVING PRESSURES

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The Assistant Director for Communities and Partnerships updated the Board on Solihull's response, outlining the following:

- A multi-agency lead officers' group had been established.
- An action plan had been developed, based around the following key themes:
 - Support people with access to good information and advice. Collaborate with the Public Sector and the Community and Voluntary Sector.
 - Work with business to protect jobs and support their employees.
 - Places – increase energy efficiency.
- The early issues identified so far included the following:
 - SCH rent arrears increases, as well as high numbers of returned direct debits.
 - Food donations to the main foodbank was down.
 - Voluntary and community sector organisations were under pressure, including in regards to volume and type of demand.
 - Residents were reporting increased mental health issues and anxiety.

Board Members raised the following queries:

- Councillor Grinsell welcomed the presentation and requested for future updates on the delivery of the action plan, as well as the key issues being identified.
- Andy Cave updated the Board on the work being undertaken by Healthwatch. This included a new page on their website on the cost of living crisis, sharing information and signposting to support. Andy Cave welcomed the leaflets being produced and requested for copies to be shared, to be distributed by their community leads. Healthwatch was also monitoring the issues being reported by local residents – this included people reducing the volume of social care support they were paying for. Andy Cave requested for a link with the lead officers' group, to promptly share the information being reported to Healthwatch.
- Neeraj Malhotra highlighted the Here2Help booklet and detailed how a dissemination plan had been developed to share up to 15,000 copies with residents, including via Age UK, as well as GP teams.
- Louise Minter also requested for this information to be shared with schools, to support communication with local families. It was confirmed the Head of Service Education Outcomes and Intervention was on the lead officers' group, to support links with schools.
- Councillor Ashraf flagged up the rising prices and increases in SCH rent arrears and queried the plans in place to prevent homelessness over the Christmas period.
- Fiona Hughes detailed how SCH had dedicated resources for residents in rent arrears, with a focus on early interventions and communicating the support available, including hardship funding. Support would also be in place for residents in temporary accommodation over Christmas, including food hampers.

RESOLVED

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The Health and Wellbeing Board noted the update and agreed to receive further updates on Solihull's response to the cost-of-living pressures at future Board meetings.

243. WINTER PLANNING

Lisa Stalley-Green updated the Board on the BSOL ICS planning for the winter period, detailing the following:

- There was a significant increase in people with mental health and anxiety issues, including residents' requiring crisis support. There was emphasis upon improving access to services, as well as early help and support. There was staff training for mental health first aid, including with partner agencies.
- It was recognised there may be industrial action – contingency planning was in place, including in regards to managing risks and pressures.
- As part of the winter planning, there focus upon Urgent Care provision and ensuring extended access, as well as well access to Pharmacy and Dental treatment, as demand was anticipated to increase.
- BSOL ICS and partners had undertaken an Emergency Preparedness, Resilience and Response exercise, where they tested the systems response to winter pressures, escalating cost of living pressures, as well as industrial action. A national exercise was also due to be undertaken the following week.
- There was also focus upon ensuring the wellbeing of the workforce over the winter, including in regards to cost-of-living pressures.

The Assistant Director for Adult Social Services updated Members, explaining the following:

- Adult Social Services actively participated in the daily ICS winter system call. Priorities for winter planning included supporting pressures relating to hospital discharge and admission avoidance.
- The Department for Health and Social Care was also due to publish further information on the national hospital discharge social care funding.

Chief Superintendent updated the Board, highlighting the following points:

- There was an anticipated seasonal increase in crime, especially acquisitive crime. It an expected this would be impacted by cost of living pressures.
- West Midlands Police was focusing following on the following areas:
 - Public order protests
 - Serious youth violence, particularly linked to the night time economy and the Christmas period.
 - Neighbourhood crime, especially vehicle crime. Also, opportunist crime, such as shop lifting.
 - Cybercrime – including online hate crimes, as well as fraud.
 - Identifying and responding to potential child neglect, as well as domestic violence.

RESOLVED

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The Health and Wellbeing Board noted the updates on preparations for the winter period.

244. BIRMINGHAM AND SOLIHULL INTEGRATED CARE STRATEGY

The Chief Officer for Strategy and Partnerships, BSOL ICS presented the Integrated Care Partnerships ten year strategy, highlighting the following points:

- The ten year strategy has been developed from existing plans and strategies, informed by previous engagement with local communities.
- Engagement was being undertaken for the strategy, to listen to local people and ensure the proposed content reflected their experiences.
- Metrics were being developed for the strategy, to enable partners to see how they were making a difference.
- In regards to governance, the strategy would be presented to the ICP in December. It would then be submitted to NHS England.

Members raised the following points:

- Councillor Ashraf welcomed the proposed Strategy. In regards to the governance arrangements, she queried how a wide diversity of people could be engaged in the development and delivery of the Strategy, especially for the metrics relating to inequalities. She also queried whether the funding was available to support the ambitions of the Strategy.
- The Deputy Director of Public Health questioned the roles of the Partnership, the Board and place and how these different elements would link.
- Lisa Stalley-Green detailed how the ICP brought together a broad range of system partners, who developed the overarching Strategy. The ICB was responsible for the planning and delivery of the Strategy. In regards to Place, there was focus upon what services were best delivered at the BSOL level, as well as the services best delivered at a more specific place level. This would be linked to the Fairer Futures Fund.
- Councillor Grinsell queried the next steps for the Strategy, including the further engagement.
- The Chief Officer for Strategy and Partnerships explained how the engagement work would continue throughout November and into early December. This included working with Solihull Community and Voluntary Action and Birmingham Voluntary Service Council, to link with local community groups. Councillor Grinsell requested for officers to link in with the Assistant Director for Communities and Partnership, for local community engagement.
- The Chief Officer for Strategy and Partnerships also detailed how there was further work being undertaken on the metrics identified in the Strategy, to ensure they were relevant at a Place and Neighbourhood level. It was confirmed that future updates on the delivery of the Strategy could be presented to the Health and Wellbeing Board.

RESOLVED

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The Health and Wellbeing Board endorsed the proposals for the Birmingham and Solihull Integrated Care Strategy.

245. SOLIHULL TOGETHER PROGRESS REPORT

Carol Andrew presented the update on the work of Solihull Together, detailing the development of the Outcomes Framework and the Mental Health Delivery Plan. In regards to the next steps, it was explained how the delivery and monitoring of this Plan would be taken forward by the Mental Health Provider Collaborative. The report also provided an update on the priority programmes of work.

Members raised the following points and observations:

- Councillor Grinsell highlighted the draft metrics for the Outcomes Framework, specifically point 7 – more people in well-paid work. She questioned whether this could be developed further, for instance, to include young people who were not in education, employment or training (NEET).
- Carol Andrew confirmed these points could be taken into account, detailing how there was ongoing development of the metrics and Outcomes Framework, with a final draft to be presented to the Board in January.
- Councillor Ashraf welcomed the Mental Health Delivery Plan and specifically raised the development of a 0-25 mental health offer. She emphasised the pressures services were facing, including for people receiving treatment and support under the Mental Health Act. Councillor Ashraf also queried the mental health support for people who had sought asylum.
- Carol Andrew detailed how she had co-ordinated the development of the Mental Health Delivery Plan. She explained how they were seeking feedback on the development of the Plan and requested for Councillor Ashraf to email her with these points.

RESOLVED

The Health and Wellbeing Board noted the Solihull Together progress update on the Outcomes Framework, the Mental Health Delivery Plan and the priority programmes of work.

246. CHILDRENS SERVICES IMPROVEMENT PLAN UPDATE

Pete Campbell presented the report, providing the Board an update on the Improvement Plan and response to the Joint Targeted Area Inspection. It was detailed how the Plan was being taken forward by the Improving Outcomes for Children in Solihull Board. It was also explained how the improvement plan would be developed further, including to take into account the findings of the OFSTED inspection that was currently being held.

Members raised the following points and queries:

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- Councillor Grinsell confirmed that regular updates on the Children's Services Improvement Plan were being reported to the Health and Wellbeing Board for Board assurance.
- Councillor Ashraf emphasised the wide range of Strategies and Plans the Council and partner agencies were currently delivering. She stressed the need for agencies to not work in silo and welcomed seeing examples of change. Councillor Ashraf also emphasised the importance of the Early Help offer, noting the opportunities provided by the development of Family Hubs.
- Pete Campbell explained the wide range of Strategies and Plans was recognised and noted the wide range of representation offered by the Health and Wellbeing Board, in supporting delivery.
- The Deputy Director of Public Health confirmed there was ongoing focus on the development of a Family Hub offer across Solihull. She explained the opportunities the Hubs would offer for early intervention, prevent, as well as multi-agency support.

RESOLVED

The Health and Wellbeing Board noted the Children's Services Improvement Update and the matters for consideration, outlined in the report, regarding the Improvement Plan and JTAI Statement of Action.

247. PROPOSED SEND LOCAL AREA INSPECTION FRAMEWORK 2023

The Assistant Director for Education and the Head of SEND presented the report, detailing the following:

- In 2016, Ofsted and CQC began a one-off programme to assess how local areas were implementing the SEND reforms introduced by the Children and Families Act.
- The programme of full inspections under that framework was completed in April 2022.
- Ofsted and CQC had developed a new area SEND inspection framework to operate from early 2023. This new framework would put more focus on the impact a local area partnership was having on the lives of children and young people with SEND.

Members raised the following questions:

- Councillor Ashraf detailed feedback she had received from local families. She noted that, as part of the proposed inspection framework, there would be the gathering of more evidence directly from children, young people and their families, on their views and experiences. She queried how it could be ensured that a wide range of communities and groups could be engaged.
- The Head of SEND detailed how there were Parent Carer Forums in place, whilst they were also setting up an engagement platform, to support ongoing engagement with the local community. There was focus upon gaining evidence of the lived experience of local families.

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- Lisa Stalley-Green welcomed the opportunities this offered for working together and emphasised the importance of understanding the views of local families, as well as staff.
- The Assistant Director for Education agreed on the importance of partnership working. He detailed the role of the Additional Needs Strategic Board, as well as the Delivery Board, which had representation from all the agencies.

RESOLVED

The Health and Wellbeing Board noted the proposed SEND Local Area Inspection Framework 2023.

248. LOCAL SAFEGUARDING CHILDREN PARTNERSHIP ANNUAL REPORT 2021-2022

Chief Superintendent Parnell presented the LSCP Annual Report for 2021-22. It was explained how the LSCP set two key priorities for 2021-2022 – Neglect and Exploitation. The LSCP had also agreed that its strategic priorities for 2022/23 would be children and young people at risk of Neglect and children and young people in need of Early Help. The LSCP had also agreed to prioritise the findings of the Joint Targeted Area Inspection and the National Review published by The National Child Safeguarding Practice Review Panel.

Members raised the following points and questions:

- Councillor Grinsell requested an update on the work currently being undertaken to support children at risk of going missing.
- Chief Superintendent Parnell detailed the role of daily missing triage meetings, where partner agencies shared the latest information and put in place early interventions, as required.
- Councillor Grinsell queried the resourcing of the LSCP and the future arrangements for financial contributions by the partners.
- Chief Superintendent Parnell highlighted the work being overseen by Lisa Stalley-Green, regarding the reshaping, functioning and delivery of the LSCP. As part of this, there would be focus on future budgeting arrangements.

RESOLVED

The Health and Wellbeing Board accepted the LSCP annual report as a transparent account of the work of the LSCP in 2021 - 2022.

249. 2022 DRAFT PHARMACEUTICAL NEEDS ASSESSMENT

The Deputy Director of Public Health explained how a joint draft Birmingham and Solihull Pharmaceutical Needs Assessment had been developed and was ready for consultation. Health and Wellbeing Members were invited to review the proposed contents prior to publication.

Members raised the following points and queries:

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- Councillor Grinsell welcomed that the report had identified no gaps in provision, either now or in the future, across Birmingham and Solihull. She queried whether there may still be potential gaps at specific localities.
- The Deputy Director of Public Health explained how members of the public had been engaged with on their experience of using pharmaceutical services and feedback had been positive. Any further feedback on access, raised as part of the consultation, would be reviewed.
- Councillor Grinsell noted the consultation ran up to 30th December – she queried whether there was any potential to extend this, if required.
- The Deputy Director of Public Health confirmed this point could be taken into account. She explained how there would be focus upon raising awareness of the consultation now, to encourage participation throughout November, into December.

RESOLVED

The Health and Wellbeing Board noted the commencement of the consultation process on the draft 2022 BSoI Pharmaceutical Needs Assessment from 31 October - 30 December 2022.

250. FOR INFORMATION - HEALTH AND WELLBEING BOARD WORK PLAN

The Health and Wellbeing Board work plan was noted for information.

251. FOR INFORMATION - HEALTH AND ADULT SOCIAL CARE SCRUTINY BOARD WORK PLAN

The Health and Adult Social Care Scrutiny Board work plan was noted for information.

3.55 pm