

## Monthly Cost of Living Dashboard – Draft Measures

### Background/Context:

#### National Data:

To include:

- Cost per KWH – gas and electricity
- Retail Price Index
- Summary of energy cost support schemes
- Number of People Helped with Crisis Support (Citizens Advice)
- Top 5 Cost of Living Issues Before and During Cost-of-Living Crisis (Citizens Advice)
- A new report by the Health Foundation shows one in five care workers are living in poverty, compared to one in eight of all UK workers.
- The charity also found twice as many of these workers drew on universal credit and legacy benefits from 2017 to 2020 - 20%, compared to 10% of all workers.

#### Local Headlines

## Solihull Data:

For all metrics we will be reporting the most recent month / quarter and how this compares to either the previous month / quarter or the equivalent period in the recent year.

1. Income Support	
Number of New Universal Credit Applications by locality	
-	Latest available month and comparison to previous months by locality
Numbers and Proportion of Universal Credit Claimants in Work/Not in Work by locality	
-	Latest available month and comparison to previous months by locality
Numbers in Receipt of Working Family Tax Credits + Pensioner Credits by locality	
-	Latest available month and comparison to previous months by locality

2. Here2Help Website Activity	
Monitoring Here2 Help Web Pages for Increased Activity	
Here2Help:	
•	Total Number of Clicks (current month, comparison to previous months)
•	Pages and links that are most clicked on

3. Mental Health Advice	
Calls to Mental Health Advice Line	
-	Current month
-	Comparison with previous months
Referrals to SCH Mental Health Advisor	
-	Current month
-	Comparison with previous month

4. Community Advice + Support from Advice Hubs, CAB and SCH	
Volume of People Accessing Support (Monthly)	
-	Community Advice Hubs
-	Citizens Advice Bureau
-	SCH money advice referrals
Qualitative Information About Who Is Accessing Support (Quarterly)	

## Qualitative Information About Issues People Need Help With (Quarterly)

### 5. Council Tax Support

#### Number of New Council Tax Reduction Claims

- Current month
- Comparison with previous months

#### Number and Proportion of Claims that are Eligible and Ineligible

- Current month
- Comparison with previous months

### 6. Household Support Fund / Local Welfare Provision

#### Total number of Requests

- Current month
- Comparison with previous months

#### Action as a result of crisis contact (e.g., fuel support, food support, signposted, not entitled)

- Current month
- Comparison with previous months

#### Monthly Headline Demand Data from Providers

### 7. Food Support

#### Numbers Accessing Food Banks

- Current month
- Comparison with previous months

#### Number Eligible for Free School Meals

- Current month
- Comparison with previous months

## 8. Warm Welcome – Libraries

### Number of Visitors to Libraries

- Current month
- Comparison with previous months

### Number of New People Joining the Libraries

- Current month
- Comparison with previous months

### PC Use in Libraries

- Current month
- Comparison with previous months

## 9. Housing Stress

### Homelessness

- Direct Debit Recall (SCH)
- Rent Arrears (SCH)
- Notice Seeking Possession and evictions due to rent arrears (SCH)
- Homeless presentations due to:
  - o Private Rented Sector evictions
  - o Domestic Abuse
  - o Family Breakdown/ Young People)

### Number of Rough Sleepers (Monthly count and Street Link Reports)

## 10. Fire Service Number of Safe & Well Checks (Data from Patrick.Gibson@wmfs.net)

### Number of Safe & Well Checks Carried Out

- Current month
- Comparison with previous months

### Narrative - Any New Trends or Patterns Observed