

Meeting date: 22 November 2022

Report to: Cabinet Portfolio Holder Adult Social Care and Health Decision Session

Report title: Solihull's Adult Social Care 5 Year Plan

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Wards affected:

- All Wards | Bickenhill | Blythe | Castle Bromwich | Chelmsley Wood | Dorridge/Hockley Heath | Elmdon | Kingshurst/Fordbridge | Knowle | Lyndon | Meriden | Olton | Shirley East | Shirley South | Shirley West | Silhill | Smith's Wood | St Alphege
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Public/private report: Public

1. Executive Summary

- 1.1 This report seeks approval of the final version of the Adult Social Care 5 Year Plan.
- 1.2 Adult Social Care is undergoing a period of unprecedented change. A Solihull Adult Social Care 5 Year Plan has been in development in response to this period of change.
- 1.3 The draft Adult Social Care 5 Year Plan was presented to Health and Adult Social Care Scrutiny Board and underwent a period of engagement to ensure that it is fit for purpose.

2. Decision(s) Recommended

- 2.1 The Adult Social Care and Health Cabinet Portfolio Holder is asked to note the feedback received through the engagement exercise on the draft Solihull Adult Social Care 5 Year Plan.
- 2.2 The Adult Social Care and Health Cabinet Portfolio Holder is asked to note the

changes made to the Adult Social Care 5 Year Plan, and the development of a public-facing summary document, as a result of this feedback.

- 2.3 The Adult Social Care and Health Cabinet Portfolio Holder is asked to approve the final versions of the Adult Social Care 5 Year Plan, and the public-facing summary version.
- 2.4 That the Adult Social Care and Health Cabinet Portfolio Holder agrees to delegate responsibility to the Director for Adult Social Care to implement annual updates to the Adult Social Care 5 Year Plan, in consultation with the Adult Social Care and Health Cabinet Portfolio Holder.

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3. Matters for Consideration

- 3.1 Adult social care is facing unprecedented change over the next few years, including major charging reform, Care Quality Commission assurance of adult social care duties, implementation of Liberty Protection Safeguards to replace Deprivation of Liberty Safeguards, introduction of Integrated Care Systems, and changes to national performance metrics.
- 3.2 The Solihull Adult Social Care 5-Year Plan has been developed to outline the work of the Directorate, our priorities over the next 5 years, and how we will approach this period of change.
- 3.3 The Plan was originally developed through a period of staff engagement, with 129 Adult Social Care Directorate staff members providing their views on what is important to them and residents they work with, in order to inform the plan.
- 3.4 A summary 'Plan on a Page' forms part of the Plan to outline a snapshot of our Directorate vision, purpose, values, priorities, resources, and key projects.
- 3.5 A period of engagement has now been completed (see summary of feedback received at Appendix C), and the Plan, along with a public-facing summary version, has been updated based on feedback received, as outlined in section two of this covering report.

4. What options have been considered and what is the evidence telling us about them?

- 4.1 An engagement exercise whereby key partners and residents were asked their views on the draft Plan has been completed. We had a great number of ways for people to get involved, including meetings with key partners such as care providers, public sessions facilitated by Heads of Service, an online survey, pop-up sessions in Chelmsley Wood and in Solihull town centre, engagement with community and faith organisations, a press release and social media communications, and an email to individuals and carers currently in receipt of adult social care services. There was also engagement through regular meetings including Health and Wellbeing Board and Health and Social Care Scrutiny Board.
- 4.2 There were 2,424 visits to the engagement webpage. Feedback received was overwhelmingly positive and action has been taken in response to feedback.
- 4.3 As a result of the feedback from this exercise, the following significant changes were made:
- 4.4 A public facing 'What does this mean for you?' summary document has been produced to ensure that messages are clear and understandable for Solihull residents.
- 4.5 Terminology has been updated in the full Plan to ensure that language is as inclusive as possible.

- 4.6 A glossary has been added to the full Plan.
- 4.7 The section detailing how success will be measured has been enhanced.
- 4.8 The Plan is now an overall 'Adult Social Care' plan rather than 'Adult Social Care Directorate Plan,' to reflect services delivered outside of the Adult Social Care Directorate.
- 4.9 The Adult Social Care 5-Year Plan and 'What does this mean for you?' summary document are attached (Appendices A and B).

5. Reasons for recommending preferred option

- 5.1 It is recommended that the Adult Social Care and Health Cabinet Portfolio Holder notes the feedback received from the engagement exercise, and approves the full and summary versions of the 5 Year Plan.
- 5.2 The Plan and summary version will then be uploaded to the Adult Social Care webpages.
- 5.3 An easy-read version of the summary document will also be produced, aimed at individuals with learning disabilities.
- 5.4 The Plan will then be implemented and refreshed annually by the Adult Social Care Directorate Leadership Team.

6. Implications and Considerations

- 6.1 State how the proposals in this report contribute to the priorities in the [Council Plan](#):

Priority:	Contribution:
<p>People and Communities:</p> <ol style="list-style-type: none"> 1. Improving outcomes for children and young people in Solihull. 2. Good quality, responsive, and dignified care and support for Adults in Solihull when they need it. 3. Take action to improve life chances and health outcomes in our most disadvantaged communities. 4. Enable communities to thrive. 	<p>The Plan outlines how we will continually improve support for residents and carers in the Borough, building on the good services we already provide.</p>
<p>Economy:</p> <ol style="list-style-type: none"> 5. Develop and promote the borough's economy, with a focus on revitalising our town and local centres. 6. Maximising the opportunities of UK Central and HS2. 	<p>There are significant numbers of jobs locally in care services, and it will be an area of economic growth in coming years.</p>

Priority:	Contribution:
7. Increase the supply of affordable and social housing that is environmentally sustainable.	
Environment: 8. Enhance our natural environment, improve air quality and reduce net carbon emissions.	Environmental sustainability, as outlined in the draft plan, is a Directorate enabling priority. Further details are available within the plan.
9. Promote employee wellbeing	NA

6.2 Consultation and Scrutiny:

6.2.1 An involvement plan to seek views of residents and key partners has been completed. This involved an online survey, meetings with key partners including care providers, pop-up sessions, and focus group sessions facilitated by Heads of Service. Feedback from this involvement exercise has been used to finalise the Plan and to develop a public-facing summary. Formal consultation was not required as there are no significant decisions contained within the Plan.

6.3 Financial implications:

6.3.1 Not directly as a result of the 5 Year Plan.

6.4 Legal implications:

6.4.1 Not directly as a result of the 5 Year Plan.

6.5 Risk implications, including Risk Appetite:

6.5.1 Adult Social Care governance processes are detailed within the plan. Risks are recorded and mitigated in line with corporate processes and there are no changes to this proposed as a result of the Plan.

6.6 Equality implications:

6.6.1 Equality, diversity and inclusion, as outlined in the draft plan, is a Directorate priority and a Directorate Equality, Diversity and Inclusion Plan is in place. The 5 Year Plan embraces the Council's published Equal Opportunities Policy Statement and Equality Objectives. These both provide a commitment to the important task of paying due regard to how the Council will work to eliminate discrimination; advance equality of opportunity and foster good relations between persons who share a relevant protected characteristic and persons who do not.

6.6.2 Fair treatment assessments will be completed for individual decisions and changes.

6.7 Linkages to our work with the West Midlands Combined Authority (WMCA), Local Enterprise Partnership or the Birmingham & Solihull Integrated Care System (ICS):

6.7.1 Not directly as a result of the 5 Year Plan.

7. List of appendices referred to

7.1 Appendix A: Final version of the Solihull Adult Social Care 5 Year Plan.

7.2 Appendix B: Final version of the public-facing summary- "Solihull Adult Social Care 5 Year Plan- What Does this Mean for You?"

7.3 Appendix C: Engagement feedback summary.

8. Background papers used to compile this report

8.1 NA

9. List of Other Relevant Documents

9.1 NA