

Progress and spend on the Capital ICT Projects Programme plus recommendations for future spend

A) Current Projects (previously reported to members)

	Project Name	Budget (£)	Project spend to date (£)	Expected Further Spend (£)	Predicted total spend on project (£)	Project Variance (£)	Status
1	Income Management	140,000	102,605	37,500	140,105	105	In progress – minor overspend expected
2	Further Oracle Exploitation (Phase2)	30,000	22,213	1,000	23,213	-6,787	In progress
3	Agile Working	55,035	55,193	0	55,193	193	Solution to be rolled-out across the Council following completion of trade union consultations – minor overspend - there will however be no further spend against this project.
4	Oracle Reporting (Phase 2)	70,000	36,135	27,797	63,932	-6,068	In progress
5	Payment Card Industry Data Security Standard	22,000	21,876	0	21,876	-124	Complete
6	Social Care resourcing (2018/19)	203,000	94,257	108,743	203,000	0	In progress

	Project Name	Budget (£)	Project spend to date (£)	Expected Further Spend (£)	Predicted total spend on project (£)	Project Variance (£)	Status
7	Catering	60,000	14,315	45,965	60,280	280	In progress - minor overspend expected
8	E-Revenues	60,000	18,738	41,262	60,000	0	In progress
9	File Magic replacement	15,000	13,595	0	13,595	-1,405	Complete
10	Planning - implementation of street naming and numbering	10,000	8,323	0	8,323	-1,677	Complete
11	SIP Trunking	40,000	7,121	32,879	40,000	0	In progress
12	Windows 7-10 upgrade	65,000	24,237	40,763	65,000	0	In progress
13	ICT Projects Fund <i>£508,590 Unallocated budget</i>		-	-	-	-	Remaining unallocated funding for 2018/19

B) Investment Decisions recommended by Officers (October 2018)

	Investment recommendation	Recommended Budget (£)	Reason for request
14	Exacom CIL & S106 Public Facing Module and the CIL Calculator	£13,000	<p><u>Officer Efficiency and Customer Outcome Improvement</u> This is an enhancement to the current Exacom Community Infrastructure Levy (CIL) & S106 system to include a Public Facing Module (PFM) and CIL Calculator. The Community Infrastructure Levy (CIL) and Section 106 (s106) Agreements are used by the Council’s Planning Design and Engagement Team to secure contributions from developers to provide funding for future infrastructure within the Borough. All information relating to both CIL and s106 however, should be publically available for inspection, in order to show complete transparency on how funds are collected and distributed. Currently servicing requests for information can be quite time consuming, often involving staff from Planning, Finance and other services areas. This software will allow the public to self-serve for the information online thus reducing staff time and providing an improved 24/7 service to the customer.</p>
15	Further Social Care resourcing (2019/20)	£180,000	<p><u>Officer Efficiency and Customer Outcome Improvement</u> As per the April 2018 cabinet report, extra funding is required in 2019/20 to provide ICT and Governance support for the implementation of the new Adults and Children’s Social Care ICT system for the 12 months beginning 1st April 2019. Officers recommend that funding be allocated as follows:</p> <p style="padding-left: 40px;">a) Data Migration - £77,161 b) Implementation – £102,839</p> <p>The total requirement is for £180,000.</p>
16	New Web Site	£250,000	<p><u>Officer Efficiency and Customer Outcome Improvement</u> As reported in the April 2018 report, officers are engaged in investigating opportunities under the Corporate Digital Transformation Programme. In particular, Officers mentioned in the report a requirement to replace the corporate Web Site which has become increasingly out-dated. Officers have undertaken further work on the web site proposal and now recommend a funding allocation of £250,000 be made to cover the software, hardware, consultancy and internal ICT staffing costs required to implement a new web site.</p>

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			<p>The current www.solihull.gov.uk corporate website was developed over 6 years ago and there has been no significant refresh undertaken both in terms of design and functionality since. The current website receives over 5 million page views per year and is a critical component of the Citizen Journey programme of the Corporate Digital Strategy. The website allows customers to raise service requests, raise a complaint and find out information related to their locale, however technological constraints and dated platform design has meant that the take up of the Council's online services has stalled and the digital experience for customers has not progressed with the times. Furthermore, it has resulted in the development of satellite sites which are connected to the council but which are not part of the corporate platform. Improving the customer experience and thus encouraging the further take up of online services requires a more modern web site which will enable further cost savings to be made as services are transformed and will enable the Council to bring satellite sites under one corporate platform.</p>
17	CareDirector software upgrade for the Solihull Youth Offending Service.	£8,500	<p><u>Officer Efficiency and Customer Outcome Improvement</u></p> <p>CareDirector is the case management software used by the Solihull Youth Offending Service. A new version of the software is being issued by the supplier with additional functionality and a technology update that will future proof the system to 2026. Officers recommend a funding allocation of £8,500 be made to support this upgrade for the Solihull Youth Offending Service.</p>
18	ICT Projects Fund (2018/19)	£59,718	<p>Remaining unallocated funding from the 2018/19 capital allocation.</p> <p>The figure assumes that the Cabinet Member for Resources and Delivering Value approves both the October 2018 investment decisions recommended by Officers and the proposed virements of unused balances from the completed 2018/19 projects to the Capital Programme ICT Projects Fund.</p> <p>ICT Projects Fund 2018/19 - £508,590</p> <p>Proposed virements of unused balances:-</p> <ul style="list-style-type: none"> • PCI DSS - £124 • File Magic - £1,405 • Street naming and numbering - £1,677 • Total = £3,206

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			<p>Minus current Overspends: £578</p> <p>Total ICT Projects Fund for 2018/19 - £511,218</p> <p>Investment Decisions recommended by Officers 2018/19 - £451,500</p> <p>ICT Projects Fund 2018/19 amount remaining - £59,718</p>