






Solihull Health & Wellbeing Strategy Scorecard Q2 2020

Priority 1: Maternity, Childhood and Adolescence: A Healthy Start in Life

- Intent: Support parents, families and communities to make sure that all babies have the best possible start in life
- Impact: Improved brain development, attachment, parental wellbeing and consequently opportunities through life
- Implement: Consider each area within the vision for 1001 critical days', produce and implement a three-year action plan across all agencies

Measure	Frequency	Performance Value	Performance Target	Performance status	Speedometer	Data Quality Status	Performance Commentary
1.01 Proportion of all mothers who breastfeed their babies in the first 48 hrs after delivery	Quarterly	72.60	73.00	N/A		Gold	Performance Value Date - Q2 2019/20 Performance Target Date - Q2 2020/21 Baseline 72.6%. Q2 2020/21 not available. BSOL CCG are working with BUMP and SWFT to resolve postcode-related data issue.
1.02 Proportion of face to face New Birth Visits undertaken between 10-14 days by a health visitor	Quarterly	95.00	95.00			Gold	Performance Value Date - Q2 2020/21 Performance Target Date - Q2 2020/21 Performance has decreased slightly during Q2 2020/21, although still achieving the target of 95%. Visits were undertaken face to face for high risk/safeguarding concerns only, those not in this category receive telephone or video conferencing contact due to COVID-19 control measures.
1.03 Proportion of children who are on track with their development at 2 years	Quarterly	91.46	92.00			Gold	Performance Value Date - Q2 2020/21 Performance Target Date - Q2 2020/21 Performance has increased slightly for this measure, up from 88.4% to 91.46% in Q2 2020/21.
1.04 Proportion of children who are on track with their communication development at 2 years	Quarterly	94.00	92.00			Gold	Performance Value Date - Q2 2020/21 Performance Target Date - Q2 2020/21 Data above target for Q2 increased by 2% from Q1 to Q2.
1.05 Proportion of children achieving good level of development at the end of reception	Annual	75.00	73.50			Gold	Performance Value Date - 2019/20 Performance Target Date - 2020/21 Due to COVID-19 examinations were cancelled however 2019-2020 data shows 75% of children by the end of reception were achieving a good level of development.





Priority 2: Adulthood and Work: Promoting Health and Wellbeing


- Intent: Improve primary, secondary and tertiary prevention to better support a range of people from those at risk of developing mental health issues to those who have left the workforce due to mental health reasons
- Impact: Improved support offer and awareness will prevent people falling out of employment due to mental health issues and increase those people in stable employment who have an identified mental health problem
- Implement: A detailed baseline study of the existing support in employment, awareness, barriers to employment and opportunities available for those with mental health issues. An action plan will be developed based on the findings and include:

Measure	Frequency	Performance Value	Performance Target	Performance status	Speedometer	Data Quality Status	Performance Commentary
2.01 Number of businesses engaging in schemes to support health in the work place	Quarterly	29.00	15.00			Gold	Performance Value Date Q2 2020/21 Performance Target Date Q2 2020/21 This indicator was based on planned events on 2020/2021 to encourage the uptake of becoming Disability Confident, aligning with a targeted employment project to create supported employment places for young people. This event has been moved to spring / summer 2021. As at Q2 2020/21 we already have 29 business, the year-end target is 30.
2.02 Proportion of unemployed/inactive residents citing health as a barrier to employment	Quarterly	26.00	39.50			Gold	Performance Value Date Q2 2020/21 Performance Target Date Q2 2020/21 Between July and September, 57 new people registered for employment support. The vast majority of these (54) were young people age 30 or under. For Q2 2020/21, 15 of the 57 (26%) self-declared a disability or health condition, a slight decrease on Q1 2020/21 performance which was 33%.
2.03 Proportion citing health as a barrier to employment that are supported into training	Quarterly	42.00	Baseline year	N/A		Gold	Performance Value Date Q2 2020/21 Performance Target Date No target, new indicator for 2020/21 baseline year. In this quarter, 12 moved into training or education, and out of these 5 cited a disability or health condition both were age 30+. This is a proportion of 42% (5/12), last quarter there were no cases largely due to COVID19 lockdown. As this measure is new for monitoring for 2020/21, use year as a baseline year, therefore no target to be set, will revisit the target for 2021/22.
2.04 Proportion citing health as a barrier to employment that are supported into employment	Quarterly	14.00	Baseline year	N/A		Gold	Performance Value Date Q2 2020/21 Performance Target Date No target, new indicator for 2020/21 baseline year. In this quarter, fourteen people moved into work, and out of these two declared a disability or health condition both were age 30+. This equates to a proportion of 14% for Q2 2020/21, compared to 0% in Q1 2020/21. Numbers are low and percentages should be treated with caution as they are not representative of a normal quarter delivering employment support. As this measure is new for monitoring for 2020/21, use year as a baseline year.
2.05 Proportion of YP disclosing mental health as a barrier into employment, education or training	Quarterly	18.20	26.90			Gold	Performance Value Date Q2 2020/21 Performance Target Date Q2 2020/21 This measure was taken as a new cohort of NEETs came into place at the start of a new academic year. This lower number should not be interpreted as a drop in the number of NEETs citing poor Mental Health, as this is likely to rise significantly as more young people are contacted as the academic year progresses. 18.2% equates to 20 young people out of a shifting cohort of 110. The Q2 figure of 18.2% is a slight decrease on Q1 2020/21 where performance was 27%. (Employment & Skills Team)

Priority 3: Ageing and Later Life: Ageing Well and Improving Health and Care Services for Older People






- Intent: Develop the 'early intervention' approach across Solihull with older people
- Impact: People will feel they are supported to live independently. Changes will reduce the number of people who need to leave their homes because of ill health and help to address some of the 'symptoms' of ill health such as falls, admissions to hospitals, calls to the ambulance service
- Implement: Unite partners to deliver a robust service model (based on local evidence and best practice) which promotes independence



Measure	Frequency	Performance Value	Performance Target	Performance status	Speedometer	Data Quality Status	Performance Commentary
3.01 Non elective average length of stay for patients aged 65 and over	Quarterly	5.30	TBC	N/A		Gold	Performance Value Date - Q2 2020/21 Performance Target Date - No target currently. Average length of stay has decreased slightly during Q2 2020/21, reducing from 5.83 days down to 5.30 days. Currently awaiting 2020/21 target from UHB.
3.02 Average length of hospital stay for emergency readmissions for patients aged 65 and over	Quarterly	6.90	TBC	N/A		Gold	Performance Value Date - Q2 2020/21 Performance Target Date - No target currently. Average length of stay has increased during Q2 2020/21, from 4.0 days to 6.9 days. Currently waiting for 2020/21 target from UHB.
3.03 Number of emergency hospital admissions due to falls in people aged 65 and over	Quarterly	586	729			Gold	Performance Value Date - Q1 2020/21 Performance Target Date - Awaiting confirmation of 2020/21 target Delay in Q2 2020/21 performance information, BI team at Solihull CCG looking into it. The target for 2020/21 is to be confirmed, a proposed target is currently in place, based on 2019/20 performance.
3.04 Number of hip fractures in people aged 65 and over	Quarterly	60.0	60.0			Gold	Performance Value Date - Q1 2020/21 Performance Target Date - Awaiting confirmation of 2020/21 target Delay in Q2 2020/21 performance information, BI team at Solihull CCG looking into it. The target for 2020/21 is to be confirmed, a proposed target is currently in place, based on 2019/20 performance.
3.05 Proportion older people having urgent access to community services (2 hrs rapid response)	Quarterly	TBC	TBC	N/A	N/A	Gold	Performance Value Date - No 2020/21 performance updates currently Performance Target Date - No 2020/21 performance target currently Indicator definition and data flow with UHB informatics department for sign off.

3.06 Proportion of older adults accessing intermediate care services within 2 days of referral	Quarterly	94.30	TBC	N/A		Gold	Performance Value Date - Q1 2020/21 Performance Target Date - No 2020/21 performance target currently Indicator definition and data flow with UHB informatics department for sign off.
3.07 Proportion of older adults accessing reablement services within 2 days of referral	Quarterly	TBC	TBC	N/A	N/A	Gold	Performance Value Date - No 2020/21 performance updates currently Performance Target Date - No 2020/21 performance target currently SMBC ASC are setting up the necessary recording processes to provide data for this indicator from April 2021
3.08 Proportion of the eligible population aged 40-74 who received an NHS health check	Quarterly	18.00	50.00			Gold	Performance Value Date - Q2 2020/21 Performance Target Date - Q2 2020/21 Numbers continue to be distorted by the standing down of this Service within primary care due to COVID-19. Larger practices have re-engaged with offer during quarter 2, but unsure if this will continue during quarter 3. Performance has decreased from 90% down to 18% in Q2 2020/21 as a result. SMBC PH.
3.09 Proportion of carers who receive direct payment either through a personal budget or other means	Monthly	100	100			Gold	Target achieved. Lead officer comment / actions: Plans are being implemented to improve access to direct payments for more carers following move to cease carer financial assessment/ contribution. This change was implemented 1 April 2020 teams have been briefed on actions are being taken to improve take up. SMBC ASC.
3.10 Rate of long term support needs of older people to permanent care (per 100,000)	Monthly	296	235			Gold	This measure is off target due to changes in National Hospital Discharge Guidance. A large portion of people who self-fund their care are included in the figures above, where they would not have previously been included. These people are in receipt of 6 weeks' free care funded through the NHS. Further hospital discharge guidance is expected to determine processes post- April 2021.SMBC.ASC.
3.11 Number of older adults in residential care who's provision doesn't meet their needs	Quarterly	3	10			Silver	Performance Value Date - No 2020/21 performance updates currently Performance Target Date - No 2020/21 performance target currently Three cases identified as needing to move due to a care home not being able to meet their needs for this measure since April 2020 all relating to significant changes in needs. Current process of identification requires manual review of cases and SMBC Adult Social Care are investigating recording changes to improve the ease of identification of cases from April 2021.

Priority 4: All age: Social Connectedness




- Intent: Enable people to increase their social wellbeing and improve social connectedness
- Impact: Reduction in number of people identifying themselves as socially isolated and lonely
- Implement: Create a comprehensive approach to promote social connectedness including structural enablers, gateway services and direct interventions.

Measure	Frequency	Performance Value	Performance Target	Performance status	Speedometer	Data Quality Status	Performance Commentary
4.01 Proportion of respondents to the Solihull Place Survey who have formally volunteered	Annual	34.00	42.00			Silver	Performance Value Date - 2019/20 Performance Target Date - 2020/21 The proportion of formal volunteering in Solihull has decreased slightly since 2018, decreasing from 42% down to 34% in 2020, below the 2020/21 target of 42%. Source: Solihull Place Survey. The survey is conducted every 2 years; the latest survey was in 2020. For the purposes of this document the 2020 Place Survey is recorded as 2019/20.
4.02 Proportion of respondents to the Solihull Place Survey who have informally volunteered	Annual	62.00	67.00			Silver	Performance Value Date - 2019/20 Performance Target Date - 2020/21 Informal volunteering has decreased in Solihull, from 67% in 2018 to 62% in 2020, below target of 67%. Source: Solihull Place Survey. The survey is conducted every 2 years; the latest survey was in 2020. For the purposes of this document the 2020 Place Survey is recorded as 2019/20.
4.03 Proportion of respondents to the Solihull Place Survey said never or hardly ever felt lonely	Annual	84.00	Baseline year	N/A		Silver	Performance Value Date - 2019/20 Performance Target Date - No Performance Target for 2019/20, new indicator, baseline year. Due to a change in the questions asked in the survey around 'Social Isolation' we have had to monitor a new indicator from the 2020 survey. The question asked was "The proportion of respondents to the Place Survey said that never or hardly ever felt lonely before the Coronavirus pandemic." Performance for this question was 84%, which is a very high, encouraging response.
4.04. Proportion of people using social care services had as much social contact as they would like	Annual	44.30	N/A	N/A		Silver	Performance for this measure is generated from the Adult Social Care Outcomes Framework (ASCOF) from the 2019/20 survey. Due to Covid-19 implications the 2020/21 survey has been classed as voluntary by NHS Digital, and Solihull will not be conducting the survey. As a result, there will be no performance updates provided for 2020/21 for this measure.
4.05 Proportion of respondents to the Annual Population Survey with a 'low' life satisfaction rating	Annual	5.18	5.18	N/A		Silver	Performance Value Date - 2018/19 Performance Target Date - 2019/20 Performance information for this measure comes from the ONS 'Annual Population Survey'. Most recent update is from 2018/19, Solihull performance is 5.18%. As this is a new indicator, we used the 2018/19 performance as a 2019/20 target (5.18%). We are currently awaiting updates from ONS with 2019/20 figures.

4.06 Proportion of respondents to the Annual Population Survey with a 'low' happiness rating	Annual	6.73	6.73	N/A		Silver	<p>Performance Value Date - 2018/19 Performance Target Date - 2019/20</p> <p>Performance information for this measure comes from the ONS 'Annual Population Survey'. Most recent update is from 2018/19, Solihull performance is 6.73%. As this is a new indicator, we used the 2018/19 performance as a 2019/20 target (6.73%). We are currently awaiting updates from ONS with 2019/20 figures.</p>
4.07 Proportion of respondents to the Annual Population Survey with a 'high' anxiety rating	Annual	19.37	19.37	N/A		Silver	<p>Performance Value Date - 2018/19 Performance Target Date - 2019/20</p> <p>Performance information for this measure comes from the ONS 'Annual Population Survey'. Most recent update is from 2018/19, Solihull performance is 19.37%. As this is a new indicator, we used the 2018/19 performance as a 2019/20 target (19.37%). We are currently awaiting updates from ONS with 2019/20 figures.</p>

Priority 5: All age: Impact of the COVID -19 Pandemic

- Intent: Continue to monitor and mitigate the impact of the Covid-19 pandemic across Solihull
- Impact: Effective monitoring and management of the impact of the Covid-19 pandemic will ensure that the system is informed of the ongoing effects enabling effective responsive actions to mitigate them.
- Implement: Partners to deliver a robust action plan managed and delivered through a sub-group of the Health Protection Board, the Outbreak Management Board

Measure	Frequency	Performance Value	Performance Target	Performance status	Speedometer	Data Quality Status	Performance Commentary
5.01 Proportion of adults who are not economically active in Solihull	Annual	19.30	21.00			Gold	Performance Value Date - 2019/20 (July 2019 - June 2020) Performance Target Date - 2019/20 This indicator is an annual indicator; the most recent Solihull performance covers the period July 2019 June 2020 19.3%. During the same period, we are performing slightly better than the rate nationally which is 20.8%. The COVID-19 pandemic will have an impact on these figures for the foreseeable future, will be closely monitored to see how rates change over future months. We have used the national rate of 20.8% as a target for 2020/21.
5.02 Proportion of children aged 0-15 living in a low income family	Annual	13.40	18.40	N/A		Gold	Performance Value Date - 2018/19 Performance Target Date - 2019/20 The most up to date performance for the % of children living in a low income family in Solihull is 13.4% for 2018/19; lower than the national figure of 18.4%. We are still awaiting 2019/20 year-end figures to be released, we are using the National performance of 18.4% as the target for 2019/20.
5.03 Proportion of eligible homelessness approaches where prevention or relief is achieved	Quarterly	36.84	50.00			Gold	Performance Value Date - Q2 2020/21 Performance Target Date - Q2 2020/21 The proportion of successful prevention and relief outcomes for quarter 2 of 2020/21 has fallen further below the 50% target at 36.84%. Given the ongoing impact of Covid-19 it is unlikely that the 50% target for the full financial year will be achieved. Performance this financial year has been impacted by the pandemic. The response required to support households effected by Covid-19 has reduced the capacity of SCH and wider partner organisations to deliver early intervention and prevention interventions. In particular, there has been an increase in households approaching at crisis stage and requiring temporary accommodation and associated difficulties in accessing suitable accommodation options, specifically during the first lockdown. A comprehensive service improvement plan is in place to support the achievement of this target and additional resources have been put in place and continue to be reviewed by the Council in partnership with SCH and by SCH's Executive Management Team.

Key:

Performance status	Interpretation
	Meeting or exceeding target
	Not meeting target but within agreed tolerance of target
	Not meeting target and outside of agreed tolerance of target