

HEALTH AND ADULT SOCIAL CARE SCRUTINY BOARD - 4 August 2022

MINUTES

Present: Councillors: A Burrow, S Gethen, R Long, A Mackenzie, M McCarthy (Chairman), R Sexton and Mrs G Sleigh (Vice-Chairman)

Councillor A Wilson joined the meeting remotely.

Councillor K Grinsell, Cabinet Member for Partnerships and Wellbeing

Officers: Jenny Wood – Director of Adult Social Care
Ruth Tennant – Director of Public Health
Lizzie Edwards – Assistant Director for Service Delivery
Karen Murphy – Assistant Director for Strategic Commissioning and Partnerships
James Ward – Governance Lead (Adult Care and Support)
Joseph Bright – Democratic Services Officer

1. APOLOGIES

Councillor Brain submitted his apologies.

2. DECLARATION OF INTERESTS

There were no declarations of interest.

3. QUESTIONS AND DEPUTATIONS

There were no questions or deputations.

4. MINUTES

The minutes of the previous meeting held on 18th July were presented.

RESOLVED

That the minutes of the meeting held on 18th July be approved as a correct record.

5. ADULT SOCIAL CARE 5 YEAR DIRECTORATE PLAN

Members were invited to review the Adult Social Care 5 Year Directorate Plan, which had been presented by Officers at the Board meeting held on 18th July. The Director of Adult Social Care detailed the ongoing engagement being undertaken for the Plan. This included online surveys, meetings with key partners, including care providers, as well as focus group sessions. It was noted the engagement period had been extended until 11th September.

The Director of Adult Social Care explained how the points raised during the previous Scrutiny Board meeting had been taken into account, including on

HEALTH AND ADULT SOCIAL CARE SCRUTINY BOARD - 4 August 2022

language preferences, the inclusion of a glossary of key terms, as well as the presentation of specific facts and figures. It was also explained how the most up-to-date information, including the latest census data, would be included in the final iteration of the Plan.

Members raised a number of questions, which in summary included the following:

- A Member highlighted the statistic included in the Adult Social Care Plan regarding the number of adults with Autism in Solihull. It was queried whether the final version of the Plan could advise if this was the total number of adults with Autism, or the overall volume of adults in the Borough who had received diagnosis. The Director of Adult Social Care confirmed this point would be taken into account in the final iteration of the Plan.
- A Member raised how the Plan detailed the differences in life expectancy across the Borough – they queried whether there could be an explanation of the duration of healthy life people experienced as well. The Director of Adult Social Care explained this would be taken into consideration – it was explained how the Adult Social Care Plan was an overarching document and such information may be included in supporting plans and strategies, such as the Health Inequalities Strategy.
- Members queried how the delivery of the Plan would be reviewed, including what criteria would be used to assess outcomes.
- The Director of Adult Social Care detailed how the Adult Social Care Plan was linked to the Local Account, an annual report which described what the Directorate was doing to help improve the lives of people with care and support needs in the Borough. She explained how the Directorate recorded and reviewed a number of indicators, including national indicators as well as those set locally. The performance summary that was presented to the Cabinet Member was also highlighted. The new assurance regime that would be introduced by the Care Quality Commission was also raised and this was detailed in the Directorate Plan, noting that the CQC assurance approach was expected to comprise a framework of different performance areas. It was emphasised how the Adult Social Care Plan was a public, overarching document, for residents, service users and providers to understand the range of services provided by Adult Social Care, whilst a number of more detailed plans and strategies supported delivery, as outlined in the Plan.
- A Member queried whether a diagram could be developed which outlined the different plans and strategies that supported the delivery of the Adult Social Care Plan.
- A Member raised how the Adult Social Care Plan detailed the ongoing use of technology enabled care to support people to live independently. They emphasised the considerable pressures facing Adult Social Care services nationally and queried how it could be ensured this support supplemented, rather than replaced, core services.

HEALTH AND ADULT SOCIAL CARE SCRUTINY BOARD - 4 August 2022

- The Director of Adult Social Care detailed how use of technology enabled care took into account an individual's assessment and their own personal preferences. This would also be subject to an annual review process.
- The Assistant Director for Service Delivery detailed how the vast majority of assessments for Adult Social Care services were face-to-face. It was explained how the premise of the technology enabled care programme was to increase residents' choices and enhance safety. As part of the governance arrangements, in addition to the individual assessments and reviews undertaken, there was also a Digital Board for Adult Social Care, which oversaw the service developments.
- A Member detailed how the fair cost of care policy was anticipated to lead to an increase in demand for Adult Social Care assessments and services. They queried whether there was a sufficient workforce in place to support this.
- The Assistant Director for Service Delivery detailed how the Council had projected that more Social Work staff would be required and a recruitment programme was being undertaken to support this. It was detailed how there was a national shortage of Social Work staff, so there was focus upon emphasising the benefits of working for Solihull.
- A Member queried the levels of engagement received so far for the Adult Social Care Plan.
- The Director of Adult Social Care detailed how they had received positive levels of feedback so far and the engagement deadline had been extended to allow further engagement sessions.
- The Assistant Director for Strategic Commissioning and Partnerships detailed how they had used a range of different media and engagement approaches to raise awareness of the Adult Social Care Plan. This included face-to-face meetings with members of the public, carers as well as service providers. Pop-up sessions would also be held, where officers would be available in two sites, Central Solihull and the North of the Borough.
- The Assistant Director for Strategic Commissioning and Partnerships also explained how they had contacted faith and community groups directly on the Adult Social Care Plan. It was also confirmed that interpreters and translated documents could be provided, as required.
- A Member noted how, as part of the values and approach outlined in the report, there was focus upon supporting people to live the lives they chose. They detailed instances of families having to use care services outside of the Borough.
- The Assistant Director for Strategic Commissioning and Partnerships detailed the work undertaken with the provider market, to help ensure there was a range of affordable provision in the Borough. The development of Chelmunds and Tanworth Courts was detailed. The work undertaken with partners, such as University Hospital Birmingham and the Mental Health Foundation Trust, to help providers develop the necessary skills, was also outlined. It was detailed how there could be residents with complex needs who may require specialist provision outside of the Borough. It was also emphasised how there was

HEALTH AND ADULT SOCIAL CARE SCRUTINY BOARD - 4 August 2022

significant focus upon ensuring adults were able to access a range of Social Care provision in the Borough.

- A Member flagged up the fair cost of care policy and questioned the impact this may have upon the availability of affordable provision within Solihull. They queried what actions the Council could undertake to encourage developers to include more affordable provision in the Borough.
- The Assistant Director for Strategic Commissioning and Partnerships detailed the Market Position Statement provided an opportunity to communicate to the Care Sector the provision already available in the Borough, as well as where there may be potential for further development. She explained how they looked to engage with Care Sector organisations when they were considering developing provision, to advise of the different levels and types of need across the Borough.
- A Member raised how sections of the Adult Social Care Plan related to provision for young people up to the age of 25 years with additional needs – they queried what measures were being undertaken to ensure these parts of the Plan were co-produced.
- The Director of Adult Social Care highlighted the range of engagement activities that had been detailed earlier in the meeting. She also detailed how the Directorate Plan was a draft document that would be subject to change, taking into account all the feedback received, including young people and parent carers. The Director of Adult Social Care also outlined the significant volume of work undertaken with the Children's Services Directorate to help ensure young people experienced a positive transition into Adult Social Care services, taking their individual needs into account.

The Chairman thanked officers for presenting the report and detailed how some of the points raised during the discussion related to the Fair Cost of Care item, which was scheduled for the next Scrutiny Board meeting.

RESOLVED

The Health and Adult Social Care Scrutiny Board:

- (i) Endorsed the Adult Social Care 5-Year Directorate Plan.
- (ii) Endorsed the Directorate vision, purpose, values, priorities, resources, and key projects outlined in the 'Plan on a Page.'
- (iii) Endorsed the development of an easy to read version of the Adult Social Care Plan.
- (iv) Requested, where possible, for hyperlinks to be included for the key projects outlined on the Plan on a Page, to allow viewing of the latest plans and strategies.
- (v) Requested for a further breakdown to be provided of the different disabilities residents have across the Borough, on page 13 of the Adult Social Care Plan and
- (vi) Agreed to receive future reporting, following the publication of the Care Quality Commission assurance framework for Adult Social Care services.

6. UPDATE ON THE HEALTH AND WELLBEING BOARD PRIORITIES FOR THE BOROUGH

The Chair of the Health and Wellbeing Board presented the report, updating Members on the priorities of the Health and Wellbeing Board for the Borough for 2022/23.

In considering the report, Members raised the following questions:

- A Member queried the work being undertaken with GP practices, to support them to expand and modernise their services.
- The Director of Public Health explained how, as part of the new ICS arrangements, a team had been established which was specifically looking at Primary Care and supporting practices to develop their provision. It was noted that, as part of the Scrutiny work programme, there would be reporting on the development of the ICS and Primary Care provision within the Borough.
- In response to a Member query, the Chair of the Health and Wellbeing Board detailed how the Board would be focusing on the effect of cost of living pressures upon the local population, including taking into account grant funding awarded to Local Authorities.
- The Director of Public Health detailed the work currently being undertaken by the Council with local partners in regards to cost of living pressures, including the development of the Winter Warmth campaign. It was explained how the Health and Wellbeing Strategy and other relevant local strategies would constantly be kept under review, to ensure they reflected the needs of the local population.
- A Member highlighted the formal introduction of the Birmingham and Solihull ICS and queried how it would be ensured that the needs of the population of Solihull continued to be met.
- The Chair of the Health and Wellbeing Board detailed how the Integrated Care Partnership would be responsible for developing an overarching Integrated Care Strategy, which would set out how the needs of the local population would be met. This overarching Strategy would be supported by a number of local Strategies and action plans that reflected the specific needs of the local population, within both Birmingham and Solihull.
- A Member welcomed the programme to support the establishment of Family Hubs across the Borough. They queried whether it may be possible, at that stage, to update upon the potential locations for these Hubs and the range of support they may offer.
- The Chair of the Health and Wellbeing Board detailed how a number of locations had been provisionally identified as hub locations, with a focus upon areas with higher levels of need. It was explained how Solihull had been awarded two years' worth of transformation funding from the Department for Education (DfE), and it was planned to access further funding from other sources such as the ICS Fairer Futures Fund. It was also detailed how the Hubs aimed to offer a range of activities for families with children and young people up to 19 years old and up to 25 for young people with additional needs.

HEALTH AND ADULT SOCIAL CARE SCRUTINY BOARD - 4 August 2022

- The Director of Public Health detailed how a report on the proposed Family Hub offer was scheduled to be presented at a Scrutiny Board meeting on 22nd September. It was detailed how the Family Hubs would be developed according to the criteria set out by the Department for Education, which was based upon evidence on what measures supported the best outcomes for families and children. There was also the flexibility to develop provision locally – an example of this included linking with local voluntary and community sector groups on the establishment of mums and tots groups. The Director of Public Health outlined the ongoing work with the health sector on the potential co-location of services.
- A Member queried whether, as part of the Family Hub offer, there could be potential for establishing a parent carer group specifically for families with teenagers.
- The Director of Public Health explained how, as part of the development of Family Hubs, a Parent Carer Panel would be established with representatives from a range of parent scenarios, such as young parents, lone parents, same-sex parents and families with children and young people with additional needs. There was also be on-going engagement with existing local community groups.

The Chairman thanked the Chair of the Health and Wellbeing Board and the Director of Public Health for presenting the report and responding to Member questions.

RESOLVED

The Health and Adult Social Care Scrutiny Board noted the update on the Health and Wellbeing Board priorities for the Borough.

7. HEALTH AND ADULT SOCIAL CARE SCRUTINY BOARD - 2022/23 WORK PLAN

The Scrutiny Board was invited to consider the Work Plan for 2022-23 – the following potential additional agenda items were outlined at the meeting:

6th September 2022

- The Adult Care and Support Environmental Sustainability Plan

Additional meeting – 22nd September

- University Hospital Birmingham – Quality Account – it was agreed for the meeting to commence at the earlier start time of **5:30pm**, to allow consideration of this item.
- Solihull's Family Hub Offer and Delivery – it was agreed for Members of the Children's Services, Education and Skills Scrutiny Board and the Stronger Communities and Neighbourhood Services Scrutiny Board to be invited for this item.
- Carers' Strategy – it was agreed for Members of the Children's Services, Education and Skills Scrutiny Board to be invited for this item.

HEALTH AND ADULT SOCIAL CARE SCRUTINY BOARD - 4 August 2022

9th November 2022

- Integrated Care System Strategy

RESOLVED

The Health and Adult Social Care Scrutiny Board approved the Work Plan for 2022-23 as submitted, subject to the inclusion of the additional items outlined above.

End time of meeting: 19:25.