

# Service Recovery Plan on Page

Public Health Commissioned Services November 2021

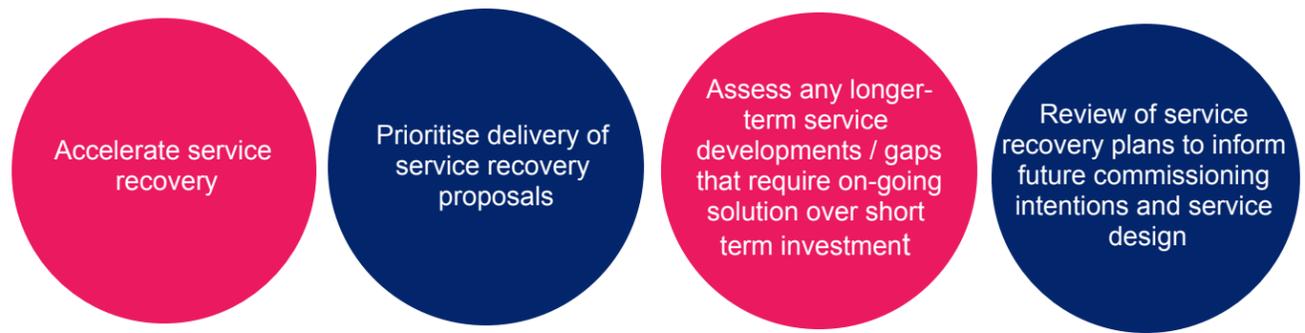
## Introduction

Public Health are responsible for commissioning a range Public Health services which includes 0-19 Heathy Child Programme, Integrated Lifestyle services, Addiction services, Sexual Health service, Domestic Abuse, Physical Activity, NHS Health Checks and Employment & Skills support.

Commissioned services have been required to respond quickly and flexibly during the COVID-19 pandemic as restrictions were implemented. Critical services revised delivery models putting plans in place to manage increased demand and/or staff shortages. Non-critical services or functions of services had to be paused to redistribute resources.

Services performance has been significantly impacted on across the Public Health commissioning portfolio. Service recovery plans are in place for all services which continue to be jointly developed by commissioners and providers to optimise opportunities for recovery wherever possible.

## Service Recovery Outcomes



## Challenges

1. Pressure on staff who are/have been directly involved in COVID response. Work is being undertaken to resolve this through new COVID task force
2. Recovery across the system, outside of the control of providers and commissioners. Plans will be developed in partnership where possible, to capitalise on partnership working to deliver shared outcomes
3. Not a quick win, in some areas service recovery could take a number of years to see pre-COVID levels of engagement or outcomes
4. Large work programmes with the procurement of sexual health and domestic abuse services, a review of integrated lifestyle service for commissioning intentions, 2022 being the 'year on the move' and the year of the Commonwealth Games in Birmingham, and the extension of 0-19 Healthy Child Programme service in 2021-22.
5. To deliver services, deliver required outcomes, level up population health and make procurement viable the financial envelope for contracts will need to be considered

## High level service impact from COVID-19 pandemic

- A **decrease of 8%** in children who are on track with all aspects of their development at stage 2
- Health Visitor caseloads are at an average of **432 children per Health Visitor**, above the national guidelines of 250
- 4667 domestic abuse incidents reported to the police, a **27% increase on the previous year**
- A **substantial increase in homelessness** and the need for emergency temporary accommodation
- **Referrals remain low** in to the Integrated Lifestyle Service
- NHS health checks completed, a **decrease of 88% from pre-COVID figures**
- The number of **sexual health screens decreased between 2019 and 2020**
- Total prescribed **LARC fittings remains low in Solihull**, lower than the national average but higher than the West Midlands average
- Chlamydia detection rate for 15-24 year olds in Solihull is far below the national and regional average
- Attendances across leisure centres and Solihull Active programming **down by 59.3% compared to pre-COVID figures**
- **COVID caused a drop in the activity levels of both adults and children** however walking, cycling and home based activity saw increases due to other activity during lockdowns not being available
- National surveys showed a **58.6% increase in the proportion of respondents drinking at increasing risk** and higher risk levels between March 2020 and March 2021
- Decrease in referral numbers coming through criminal justice pathways (closure of courts)

## Service Innovation & user experience

-  Digital innovation by the Healthy Child Programme Service (0-19 years) with virtual breast feeding cafes, parent information sessions and Chat Health Text service all creating a high interaction from families with positive feedback
-  The Eat Well Move More service quickly developed a new 'virtual' service offer with Health Trainers hosting online webinars for both parents and families in various topics related to nutrition and being active
-  Everyone Active, Solihull's leisure provider, helped local residents stay fit and well by providing some complimentary alternative opportunities to participate in exercise through social media platforms, Everyone Active apps, and online
-  The Drug & Alcohol service offered a virtual group work program for their service users that expanded to offer peer support groups over the weekends and evenings. Social activity groups were also developed to support in the reduction of feelings of isolation and to provide positive support networks. This delivered an increase in engagement and was seen to remove some barriers to access the service for hard to reach individuals
-  Doorstep delivery of NRT products to continue to provide pharmacological support to those quitting smoking through the Solihull Stop Smoking Service

## BSol Opportunities - systems approach

In addition to service recovery there are opportunities within the NHS Long Term plan for our Public Health services. The NHS long term plan sets out ambitious prevention priorities to be delivered via the development of system delivery plans for alcohol, smoking cessation and weight management including universal support and national resources that can be used to support these services.



## Funding Secured



**£236,040** of non-recurrent Public Health funding to accelerate service recovery\*  
**£2,639,113** external funding/grants received in 2020-21 and 2021-22\*

\*figures as of 10th November 2021